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SHAMS POWER COMPANY

BUSINESS CONTINUITY MANAGEMENT POLICY

Shams Power Company Business Continuity Management (BCM) policy provides a framework and guiding principles to effectively prepare and achieve its strategic BCM aim through times of crisis. The BCM program established by the company includes Business Impact Analysis, followed by a Risk Assessment study, which service as an input for developing plans specifically Business Continuity Plan, Incident Response Plan and Media Response Plan. Shams Power Company's senior management are committed to implement the BCM framework across the company to ensure the continuity of its critical business processes in order to manage risks, ensure the safety and protection of all the staff and assets and perform activities in a manner that enhance the company stability in precise and the UAE's national stability in general.

The aforementioned policy shall be applicable to all employees, contractors, and visitors and extends to all current and future activities, and any new opportunities that may arise within all the facilities of the company in UAE. This policy will be made available to all interested parties upon request. The BCM program is established for the delivery of the company's critical processes and functions through planned management processes to ensure continued achievements of the company during crisis whilst remaining compliant with applicable laws and regulations. Our BCM program is founded upon the following objectives:

1. To ensure the execution of efficient and effective BCM plans in order to reduce the impact of any disruptive event on the personnel and the environment while ensuring the continuity of critical business functions.
2. To conduct periodic tests and exercises and fine-tune BCM plans to assert that the company can strengthen its operational preparedness and respond effectively to any kind of disruption and emergencies.
3. To ensure an organized and effective approach to the isolated events that could seriously impact critical business processes.
4. To efficiently and effectively manage events that may affect the company's reputation.

The company BCM framework shall comprise the following elements:

1. Business Continuity Management Program shall be developed in accordance with NCEMA 7000:2015 requirements; this shall include commitment of top management in its implementation and on-going maintenance, testing and exercising, reviewing, developing and continual improvement.
2. Identify the business impact of disruptions of critical processes while qualifying the impact of disruption over time on the recovery of each critical process.
3. Identify, analyze and evaluate the risks that may disrupt continuity of the company's processes and give a broad indication of the consequences of such events and their likelihoods.
4. Establish stability, resumption and recovery of critical processes by implementing strategies to achieve the defined Recovery Time Objectives (RTOs).
5. Develop plans that has definitive procedures to enable personnel and mass media to communicate to get better acquainted with the incidents that impacted Shams Power Company business continuity.
6. Empower our employees and improve their competencies through conducting regular awareness sessions and exercises at least annually.
7. The framework shall be reviewed at regular intervals, and if any significant changes occurs in the business as usual conditions.

SHAMS POWER COMPANY

General Manager

Majed Al Awadhi

